

Web Hosting

FTP (Traditional Hosting)

Whether you use our traditional or cPanel hosting, in order to get to your files, you will need an ftp client. If you don't have one, you can find several free ones online such as FileZilla.

If you use our cPanel hosting, please refer to our [information for cPanel customers](#).

If you use our traditional hosting, this page is for you. Once you have an FTP client you will need the following,

hostname: **ftp.yourdomain.com**
username: **yourdomain**
password: **as you requested**

Note: If you are moving from another service, before [DNS](#) switches, you can still get to your ftp space by using ftp2.icglink.com instead of ftp.yourdomain.com.

Once you have logged on to the system, you will find a www folder. Put your html files there. Don't delete any files or folders we created for you or you may lose some advanced functionality that you may need. Your www/data folder is a special folder to be used with our [custom scripts](#) (only available to traditional hosting clients).

If you signed up for our [secure server](#) option, you will also find a folder called sweb at the same level as www.

If you signed up for our [streaming media](#) option, you will also find a folder called media at the same level as www.

Each traditional hosting package comes with a pre-defined amount of disk space available. If you would like to know how much disk space you have used, you can use our [disk usage tool](#) to see your current status. If you go over your allotted amount of free space, your overage will be charged at the current rate for disk space. See the [features page](#) for pricing.

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