

cPanel & WHM

How to Generate/Download a Full Backup using cPanel

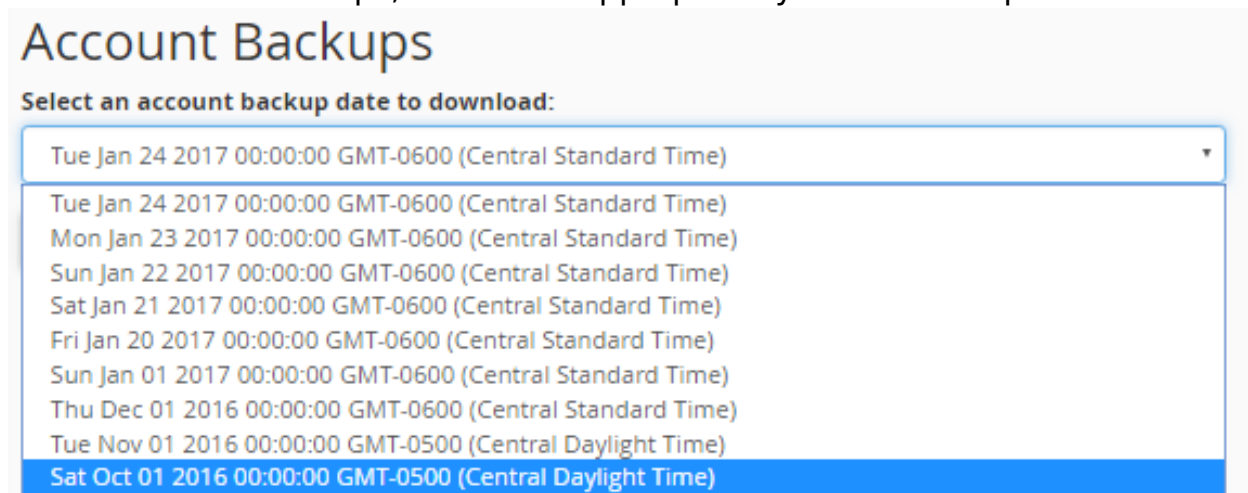
All of our accounts are able to create and keep a full backup of their hosting package. This is advised as a best practice in case your content needs to be replaced or restored.

We automatically backup our users data and provide access to downloading these archives directly from within cPanel.

How to Generate a Full Backup in cPanel

To generate a full backup in cPanel:

1. Log into cPanel.
2. In the Files section, click on the **Backups** icon.
3. Under Account Backups, select the appropriately dated backup.



4. Click **Download**

This will begin downloading the backup from the selected date using your browser where you can store it locally for your own backup and records.

How to Generate a Full Backup in cPanel

To generate a full backup in cPanel:

1. Log into cPanel.
2. In the Files section, click on the **Backups** icon.
3. Under Full Backup, click **Generate/ Download a Full Website Backup**.
4. On the next page, select the **Home Directory** option from the Backup Destination drop-down menu.
5. For Email Address, select whether or not you wish to receive an email notification once the backup is complete. (You may also change the notification email address in the provided field if you wish.)
6. Click **Generate Backup**.

cPanel & WHM

This will generate the back up for you and place the tar.gz file inside of your home directory. You can then download the backup via cPanel, FTP or SSH.

How to Download the Full Backup

To download the backup from cPanel:

1. Log into cPanel.
2. In the Files section, click on the **Backups** icon.
3. Under Full Backup, click **Generate/ Download a Full Website Backup**.
4. Under Backups Available for Download, click the link for the backup file you wish to download.
5. Select a destination on your PC where you would like to save the backup.

How to Restore a Full Backup

A full backup must be restored by the root user for the server. We will restore your full backups for free as long as the account previously existed on the server and you have uploaded the file yourself.

Unique solution ID: #1012

Author: Chase

Last update: 2017-02-07 12:46